



亞洲協會香港中心

## ASHK E-MEMBERSHIP CARD ACCESS FAQ

### 1. What is Glue Up?

Glue Up is ASHK's platform for our members and supporters to view and register for upcoming ASHK events, manage their membership, and create community.

### 2. What is My Glue app?

My Glue app is an app from Glue Up so you can view and register for upcoming ASHK events, manage and check your membership, and create community on your phone.

### 3. How do I download My Glue to my phone?

Please download the app following Glue Up's webpage instructions [HERE](#).

### 4. Do I have a Glue Up account if I am an ASHK Member?

Yes, if you are an ASHK Member, you have a Glue Up account. If you have not activated your Glue Up account, please go to "Register" on My Glue on your phone and follow the instructions.



**Engage Better**

Transform your event and membership experience.



Login

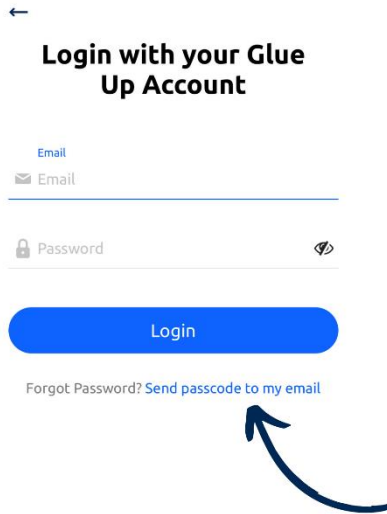
Register

## 5. What is my Glue Up e-mail?

Your Glue Up e-mail is the same e-mail you used to sign up for ASHK Membership. If you don't remember which e-mail you used to sign up, please contact [membershiphk@asiasociety.org.hk](mailto:membershiphk@asiasociety.org.hk).

## 6. What is my My Glue password?

Your Glue Up account password is your My Glue password. If you don't remember your password, please click on "Send passcode to my email" to reset it.



## 7. I cannot see my Memberships icon on My Glue. What do I do?

If you cannot see the Memberships icon in the yellow box below, please log out of My Glue and log back in using the same e-mail address and password. Go to Settings and then choose Log Out to log out.

